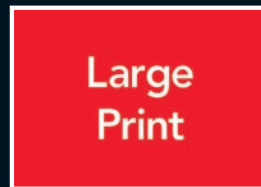
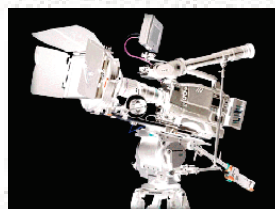
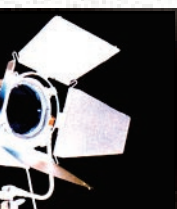


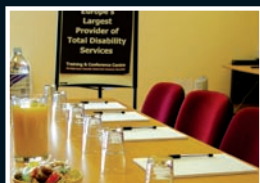
## MPH Accessible Media



## MPH Studios



## MPH Training & Conference Centre



## MPH Accessible Environments



Thank you for taking time out to discover more about Europe's leading provider of total disability services, the MPH Group. The following pages give you a brief overview of the core businesses that make up the MPH Group.

Unlike many businesses operating in this sector, MPH is not a charity; it is a commercial business-to-business company providing specialist professional services to other companies whose customers require the same physical and intellectual access to their goods, facilities, services and information as non-disabled people.

MPH is a technologically driven and innovative company. We take pride in working as a partner with our clients who include some of the UK's largest companies: banks, financial institutions, public utilities, telecommunications and government agencies.

Through our efforts and our services we help our clients gain new customers, people they previously couldn't reach, and their customers to receive services they were previously unable to access.

We believe our work will help contribute towards a future state where the level of customer service provided for people with disabilities will be the same as any other customer might expect as a right and not provided as an afterthought.

We also hope that through our efforts and our services, the MPH Group will remain the best and most widely recognised company providing total disability services, and companies requiring any form of disability service will continue to consider the MPH Group first.

Each of the Group's business units has its own comprehensive communications material. If you require any additional information in respect of any aspect of the company please let me know.

Alan Matthews  
Managing Director

## Did You Know...

There are over 10 million disabled people in the UK who spend an estimated £50-80 billion each year

Over two million people are blind or partially sighted. 2/3 of these are eligible for registration as either blind or partially sighted. Only 100,000 people are registered blind

Over half a million people suffer some form of motor impairment

Over 9 million people in the UK are print denied

1 in 7 people are deaf or hard of hearing

## **Reach all your customers**

MPH Accessible Media is one of the UK's largest and most successful transcription services.

A technologically driven and innovative company that delivers 24-48 hour turnaround on large volume transcriptions backed up by rigorous quality control.

MPH produces fast, accurate, high quality transcriptions so that your customers can access all of your services.

Our clients include some of the UK's largest companies: banks and financial institutions, telecommunications, public utilities and government agencies.

Whether it's a menu, brochure, utility bill, bank statement or a TV commercial, MPH Accessible Media will transcribe it into a format that every one of your customers can understand.

### **Braille Production**

Braille is produced in A4 or standard Braille 12-inch pages in both single sided and interpoint (double sided formats) and wire bound with card covers. All Braille production meets or exceeds current industry standards.

## **Large Print**

Material can be produced in both black and white and full colour formats to replicate existing designs/layouts as well as being developed specifically for your organisation.

## **Bulk Printing**

Bulk booklet production is done in one continuous end-to-end process.

## **Video Transcription - British Sign Language (BSL) Sub-titled Video Productions**

MPH has two purpose-built drive-in television studios where BSL translation and sub-titles are added to pre-produced videos alternatively, original video can be scripted, filmed and produced in our studios or on location and then BSL and captions added.

## **Audio Transcription**

Three fully equipped professional sound recording studios produce transcribed documents in all industry standard audio formats: audiocassette, CD, minidisk, wav, MP3, RealAudio etc.

Options range from a no-frills direct to tape transcription to full studio for transcribing more complex information.

### **Audio Guides**

MPH creates audio guides for places of interest such as museums, exhibitions, historic buildings and walks.

### **Alternative Format PIN Production/Secure Transcription**

MPH Accessible Media is the first company in the UK to have fully protected transcription systems equal to bank standard PIN production methods.

Secure transcription and PIN documentation can be produced in Braille, large print and audio formats.

Braille and audio (synthesised speech) formats are fully automated processes without the need for human intervention.

### **Award-winning Designs Made Accessible**

"MPH Accessible Environments - a totally integrated approach to the provision of accessible services"

MPH Accessible Environments is one of the UK's leading access consultancies.

Our mission is to create environments and services that are accessible to everyone. We do this through a consistent and integrated approach to service delivery whether it applies to physical or intellectual access.

We provide comprehensive access consultancy

- Detailed access audits of existing buildings and services
- Desktop design appraisals for new build and refurbishments using the latest legislation, guidelines and industry best practice

**Good Design = Good Access**

### **Get the very best advice, contact MPH Accessible Environments**

We identify effective, practical solutions that achieve or exceed legislative requirements safeguarding your reputation and make your services more accessible by meeting the needs of potential users. We will also assist you in forward planning and implementation of any remedial work as well as changes to policy, practice and procedure.

- Specialised advice in developing access policies and statements
- AutoCAD design suite
- Design consultancy and access audits for transport infrastructure and information systems
- Assistive technologies and Wayfinding systems
- Easy to use report formats: conventional hard and soft copies and alternative media
- Alternative media and transcription services including Braille, large print, audio description and British Sign Language (BSL)
- Advice and support in equipment requisition and purchasing
- Development of client performance specification

"MPH Accessible Environments are providers of specialist practitioner and general Access and Disability Equality Training"

## **Everyone's First Choice Training and Conference Venue**

The MPH Training & Conference Centre is the North East's leading training and conference venue.

### **The Perfect Venue**

Based at the Group's site in Gateshead, the MPH Training & Conference Centre has five state-of-the-art fully equipped meeting rooms that can accommodate from five to 150 delegates, plus a 29-seat cinema in our adjacent head office site.

### **First-Class Service**

Your guests will be welcomed by our fully trained staff and then directed to your room.

Our team remains on-hand throughout to ensure your event runs according to plan. They make sure you have the equipment you need and any support you require; leaving you free to deliver your programme while we concentrate on providing you and your guests with a first-class service.

### **Food, Refreshments and Menus**

A first-class catering service is available on site providing full refreshments and lunches as required throughout the day.

Our menus are regularly reviewed and updated to take advantage of the finest ingredients and fresh seasonal fruit and vegetables.

### **Support Services**

Our support services team can also help you add a professional touch to your presentation by preparing, printing and binding documents/handouts in advance of your event; providing a photocopying service should you require extra documents on the day; transcribing your standard print material (agendas, minutes or handouts) into Braille or large print etc. or by creating effective PowerPoint presentations or even developing your own training video, DVD or CD ROM in our TV production studios

### **Room Layouts**

The rooms will be set to complement the format of your meeting; from the more formal theatre style presentation to the classroom or boardroom setting, or you may require the more informal horseshoe setting for delegate participation.

## MPH Training & Conference Centre

Two pairs of rooms also have demountable partition walls that can be opened up, providing an even larger space for your event.

For room layout suggestions and the numbers each room can accommodate, please refer to Centre's full brochure.

A comfortable lounge and two smaller rest areas are available for delegates to collect their thoughts or simply relax at quieter times during the day.

The front and rear lobby areas also provide the ideal location to display exhibition and promotional material in support of your event.

### **Equipment**

Each room is fully-equipped with everything you need to hold a successful event:

- Drop-down screen
- Barco datagraphic projector
- Laptop
- DVD and video
- Overhead projector
- Internet connection (paid-for service)
- Flipcharts
- Whiteboard (available on request)

Full technical support is available on site.

## **Accessibility**

The training rooms and lounge areas are fully accessible with:

- Wheelchair access to all areas
- Induction loop, portable and fixed infrared system to reception and all rooms for hearing aid users
- Blue badge parking
- Information available in alternative formats
- Colour and luminance contrast to assist wayfinding for customers with a visual impairment
- All members of staff have received disability equality training

## **The Biggest Independent Studios Between Edinburgh And Leeds**

"2 drive-in dry hire studios: infinity coving, full air-conditioning and soundproofing"

MPH Studios are the biggest independent studios in the North of England with broadcast quality television, video and audio studios and broadcast quality editing facilities.

Two drive-in dry hire TV studios provide over 2100 square feet of production space and come with infinity coving, full air-conditioning and soundproofing to broadcast standard.

Three digital audio studios and two post-production editing suites are also air-conditioned and soundproofed to broadcasting standard.

Add to that some of the best onsite catering, a full make-up and wardrobe department and a great location that's easy to get to with lots of free parking.

## **BSL@MPH**

In 2003, the government officially recognised British Sign Language as a UK language. Under the Disability Discrimination Act (DDA) Deaf people have the right to have access to information in BSL.

MPH can translate your information into BSL for video, television, and cinema, or for the internet, pod- or web-cast, with or without captioning for Deaf and hard of hearing viewers.

Talk to us now about your next production. We can offer you first-class facilities and flexible rates.

## **Talking Books**

MPH's audio studios are also used to professionally record audio books. The Studios work with many of the major publishers together with actors, narrators and authors bringing stories to life. Talking books are generally distributed on audio cassette and CD.



**Europe's  
Leading  
Provider of  
Total Disability  
Services**

**MPH Group**

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